

**TELEPHONE PREFERENCE SERVICE**

**How can they help you?**

The Telephone Preference Service is part of the Direct Marketing Association; the service is there, to help you stop unwanted telephone sales calls. Registering with this service will reduce the amount of telephone sales calls (and silent calls) that you receive.

**TELEPHONE PREFERENCE SERVICE**

The Telephone Preference Service (TPS) helps you to make sure your telephone number is no longer available to organisations who may telephone you with offers and information you do not wish to receive. These may include the following:

- Double Glazing
- Phone Packages
- Gas, Electricity & Supply
- Accident/Home Insurance



Registering with the Telephone Preference Service will not stop calls from market research organisations. If you also wish to stop these calls or any other non direct marketing calls, you will need to contact each company directly.

Registering is free and there are 3 simple ways to do so. You can phone the registration line on **0845 070 0707**, (call charges may vary) where you will be asked to record the telephone number you wish to register. If you have access to the internet you may wish to register online at the TPS website at [www.tpsonline.org.uk](http://www.tpsonline.org.uk) and click on the link to register. Alternatively you may wish to write or fax the TPS at the following address:

The Telephone Preference Service, DMA House, 70 Margaret Street, London, W1W 8SS  
It will take up to 28 days for your registration to take effect.

If you wish to check if your number is registered already or if you wish to cancel your registration, just dial 0845 070 0707 and select the option to speak to an advisor.

**NEED CLEAR, PRACTICAL CONSUMER ADVICE?**



Call Consumer Direct from 8am to 6:30pm Monday to Friday and 9am to 1pm on Saturday (excluding bank holidays and public holidays). Call charges may vary.

A confidential translation service is available in many languages. Simply call 0845 04 05 06. [www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk) & Text phone: 0845128 1384

Note: 0845 numbers are charged at BT local call rate but other suppliers' rates may vary.